Public Hearing Summary
Wednesday December 13, 2017

Inquiry Subject:

The Examination of the Audited Accounts, Balance Sheet and other Financial Statements of the National Maintenance, Training and Security Company Limited (MTS) for the financial years 2008-2016.

Committee Members:

The following Committee Members were present for the meeting:

- Mr. Wade Mark - Chairman
- Dr. Tim Gopeesingh - Vice-Chairman
- Mrs. Cherrice-Ann Chrichlow-Cockburn - Member
- Mrs. Jennifer Baptiste-Primus - Member
- Mr. Foster Cummings - Member
- Mr. Fitzgerald Hinds - Member
- Dr. Nyan Gadsby-Dolly - Member

Witnesses who appeared:

**National Maintenance, Training and Security Company Limited (MTS)**

- Ms. Jacqueline Lazarus - Chairman
- Mr. Keith Mc Donald - Deputy Chairman
- Mr. Lennox Rattansingh - Chief Executive Officer
- Ms. Adilah Elahie - Corporate Secretary/ L.A.
- Mr. Richard Ferguson - Chief Financial Officer
- Ms. Alana Hosein - Divisional Manager, H.R.
- Mr. Sherwin Gosine - Divisional Manager, Marketing
- Ms. Aritha Ram - Internal Auditor

**Ministry of Public Utilities**

- Ms. Beverly Khan - Deputy Permanent Secretary (Ag.)
- Ms. Janette Cupid-St. Hillaire - Financial Analyst
- Mr. Joel Straker - Senior Economic Policy Analyst
Key Issues Discussed

1. The status of implementation of MTS strategic plan for the period 2016 to 2021.
2. The structural changes of MTS since its establishment.
3. The key accomplishments of MTS during the period 2008 to 2016.
4. The key challenges of MTS during the periods 2008 to 2016 and the actions in place to address the stated challenges.
5. The actions taken by MTS to address the failure of the company to pay employees’ salary deductions to financial institutions in a timely manner.
6. The expansion of MTS’ services to the private sector in attempt to boost revenues.
7. The status of MTS’ project management services.
8. The MTS’ recruitment process for security officers.
9. The allocation of staff to the Security, Maintenance, Technical, Agri-business and Administrative Units.
10. The reasons for the increase in staff, during periods of declining revenues, particularly in fiscal years 2014-2016.
11. The issue of high turnover rates within the Security Unit.
12. The actions taken by MTS to settle wage negotiations in a timely manner in attempt to address the issue of back pay.
13. The prioritisation of the initiatives highlighted in the Strategic Plan for the period 2016 to 2021 in achieving the company’s vision.
14. The absence of an official whistleblowing policy.
15. The diversification of MTS’ portfolio into facilities management.
16. The status of MTS debts and bad debts.
17. The status of MTS vacation leave policy and the mechanisms in place to address the high liabilities incurred through the payment of vacation leave.
18. The recommendations made by the Ministry of Public Utilities to address the operational inefficiencies faced by MTS.
19. The role of the Ministry of Finance-Investments Division in providing oversight and accountability to State Agencies with respect to MTS.
20. The status of the bond issued by Ministry of Finance on MTS’ audited financial statements.

Next Meeting:
The next meeting of the Committee will be held on Wednesday January 17, 2017 at 9:30 a.m. to examine the Audited Financial Statements of the National Training Agency (NTA) for the financial periods 2008-2011.

View the Hearing:
The hearing can be viewed on our YouTube page via the following link:
https://youtu.be/VFOh9FfMqwE